

TERMS & CONDITIONS

Last updated: June 2025

Welcome to Third Knock. These Terms & Conditions ("Terms") govern your use of our website and services. By using our site or working with us, you agree to be bound by these Terms.

1. Who We Are

Third Knock is a property consultancy that provides creative and strategic support for buyers, sellers, and estate agents.

2. Services

We offer feasibility studies, vision brochures, and support for property purchases and sales. Services are delivered digitally unless otherwise agreed.

3. Use of Website

- You agree not to misuse the website or its content.
- You may not copy, republish or distribute any materials without permission.

4. Booking & Payments

- All services are subject to availability and confirmation.
- Payments are due in advance unless otherwise stated.
- Late payments may incur additional fees or delays.

5. Cancellations & Refunds

- Cancellations must be made at least 48 hours before the scheduled delivery start date.
- Refunds are issued at our discretion depending on the stage of work completed.

6. Intellectual Property

- All content we create (including floorplans, illustrations, brochures, and copy) remains our intellectual property unless otherwise agreed.
- Clients receive a licence to use deliverables for marketing or private use only.

7. Liability

- Third Knock is not liable for decisions made based on the feasibility studies or any delays caused by third-party input.
- We are not responsible for the accuracy of any estate agent or seller-supplied data.

8. Modifications to Terms

We may update these Terms from time to time. The most recent version will always be available on our website.

9. Governing Law

These Terms are governed by the laws of England and Wales.

Contact us at: hello@thirdknock.co.uk