

PRIVACY POLICY

Last updated: June 2025

At Third Knock, we are committed to protecting your privacy. This Privacy Policy explains how we collect, use, and safeguard your personal information when you visit our website or use our services.

1. Who We Are

We are Third Knock, a property consultancy helping clients buy and sell properties with creative support and feasibility studies.

2. What Information We Collect

Personal Information:

- Name, email address, phone number, property address (if applicable)

Usage Data:

- IP address, browser type, pages visited, time spent on site, referral source

3. How We Use Your Information

- To respond to enquiries
- To deliver services and manage bookings
- To analyse site traffic and improve user experience
- To comply with legal obligations

4. Sharing Your Data

We only share your data with:

- Service providers (e.g. email tools, payment processors)
- Authorities where legally required

5. Data Storage

Your data is stored securely in cloud-based platforms. We retain data for up to 7 years, or until deletion is requested.

6. Your Rights

You have the right to:

- Access, correct, or delete your data
- Withdraw consent
- Lodge a complaint with the ICO

7. Cookies

We use cookies to analyse traffic and improve functionality. You can manage your cookie preferences in your browser settings.

8. Third-Party Links

We are not responsible for the privacy practices of other sites we link to.

9. Updates

We may update this policy from time to time. Please check our site for the latest version.

Contact us at: hello@thirdknock.co.uk